

Preventing Passenger Incidents With Cameras — Checklist

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Implementation Checklist

- ☐ A CCTV privacy notice must be clearly displayed on the vehicle — visible before boarding and at the point of entry.
- ☐ A data protection policy must specify the retention period for interior footage, the access controls, and the conditions under which footage is shared with third parties.
- ☐ Subject access requests from passengers who appear in interior footage must be responded to within one calendar month.
- ☐ Third-party faces in footage provided to a claimant or police must be redacted if reasonably practicable (unless the third parties are themselves relevant to the investigation).