

Improving Operative Safety With Monitoring Systems — Checklist

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Implementation Checklist

- ☐ **Fatigue management:** Refuse crews starting pre-dawn, winter service drivers operating through the night, and parks crews doing long summer shifts are all in fatigue risk categories. A DSM system that detects micro-sleep events provides a last-resort alert that complements scheduling controls and rest break policies — but cannot replace them.
- ☐ **Phone use detection:** Mobile phone use while driving is a known collision cause. DSM systems with phone detection alert the driver and create an event record that the fleet manager can review. This both prevents incidents and provides the coaching data for driver behaviour management.
- ☐ **Coaching and performance:** DSM event data — scored across the fleet — identifies which drivers have elevated risk profiles and require additional training or intervention. The data is objective and specific: driver X had 12 phone-use events in the last 30 days is a coaching conversation supported by evidence.