

1. Hardware Compatibility

- ☐ Confirm MDVR unit has built-in SIM slot or supports external cellular module
Check product datasheet — look for '4G LTE' or '5G' in specifications
- ☐ Verify SIM card is fitted and activated with adequate data plan
- ☐ Confirm MDVR firmware is up to date (older firmware may not support live streaming)
- ☐ Check all camera channels are connected and recording correctly before enabling live view
- ☐ Test cellular signal strength at primary operating locations (depot, common routes)

2. Platform Subscription and Access

- ☐ Confirm live view is included in your platform subscription tier (not recording-only)
Some platforms price live streaming separately from GPS tracking
- ☐ Set up user accounts with appropriate permission levels (manager vs. operator access)
- ☐ Test live camera feed access from web portal and mobile app
- ☐ Verify GPS track is displaying alongside live camera feed
- ☐ Confirm event clip upload speed — clips should appear within 60 seconds on 4G
- ☐ Check footage retention period for cloud-stored events (typically 30–90 days)

3. Driver Communication (GDPR Compliance)

- ☐ Update vehicle use policy to confirm camera types fitted and live view capability
Required under UK GDPR / ICO employee monitoring guidance
- ☐ Confirm drivers are aware that remote live access is possible
Not required to notify on each access — but must disclose capability exists
- ☐ Decide whether to enable in-cab notification when live view is activated
Some platforms allow this; check settings in admin portal
- ☐ Obtain signed acknowledgement from each driver (add to employment file)
- ☐ Document data retention and access policy (who can view footage and for what purpose)

4. Operational Configuration

- ☐ Configure g-force threshold for automatic event clip capture
Recommended starting point: 0.4g for harsh braking/acceleration
- ☐ Set geofence alerts for depot entry/exit if overnight monitoring is required
- ☐ Configure speeding alert thresholds by vehicle type
- ☐ Test remote footage retrieval for a specific historical time window
- ☐ Verify audit log is recording who accessed footage and when
Required for chain of custody in insurance/legal use
- ☐ Test two-way audio if fitted (confirm in-cab speaker is functional)

5. Evidence Readiness

- ☐ Confirm footage export format is accepted by your insurer
Ask insurer directly — most accept MP4 with timestamp overlay
- ☐ Practise exporting a clip with GPS overlay and telemetry data



Confirm platform generates system audit log for exported footage (chain of custody)



Note footage retention window — have a process to preserve footage within 24 hours of incident