

Live View Accident Prevention Checklist

A practical guide for fleet and transport managers

1. Pre-Deployment: System Configuration

- ☐ Confirm connected MDVR has 4G capability and live view is included in the platform subscription
- ☐ Enable live view on the fleet management platform for all vehicles
- ☐ Set live view stream to forward-facing and driver-facing cameras as defaults
- ☐ Configure GPS overlay on live view interface
- ☐ Test live view latency — expect 3-8 seconds between vehicle and screen
- ☐ Confirm SIM data plan supports live view usage (250-400 MB/hour per channel)

2. In-Cab Alert Configuration

- ☐ Identify the 3-4 driver behaviours most linked to your fleet's incident history
- ☐ Enable alerts for identified behaviours only (avoid alert fatigue from over-configuration)
- ☐ Calibrate sensitivity thresholds — start conservative, tighten after baseline review
- ☐ Enable audible in-cab alerts: tone or voice prompt (or both)
- ☐ Schedule week-1 review of alert volumes — adjust if drivers receive more than 3-5 alerts/shift
- ☐ Expand alert set only after baseline behaviours are under control

3. Driver Briefing

- ☐ Brief all drivers before go-live — explain what live view is used for
- ☐ Clarify that live monitoring is for safety and welfare, not continuous surveillance
- ☐ Explain when manager may check: incident response, welfare checks, route issues
- ☐ Confirm compliance with UK GDPR monitoring disclosure requirements
- ☐ Provide written notice of monitoring policy to all drivers
- ☐ Answer driver questions — resentment undermines the safety benefit

4. Operational Monitoring Protocols

- ☐ Define when transport manager should open live view (incident, welfare, route issue)
- ☐ Assign responsibility for monitoring the fleet platform during operating hours
- ☐ Set protocol for driver welfare check via live camera if vehicle stops unexpectedly
- ☐ Define escalation process: when to dispatch recovery, call emergency services
- ☐ Integrate G-sensor event alerts with live view — check camera immediately after alert
- ☐ Log all live view welfare check activations with time and reason

5. Ongoing Review

- ☐ Review alert volumes weekly for first month; monthly thereafter
- ☐ Track in-cab alert response rate — are drivers improving after alerts?
- ☐ Compare G-sensor event frequency month-on-month
- ☐ Use live view footage from incidents for coaching sessions
- ☐ Review at-fault incident rate quarterly against pre-deployment baseline
- ☐ Report accident reduction data to insurer at renewal for premium review