

# BACKWATCH LIVE VIEW DESKTOP GUIDE CMSv6

### NOTE: TO HISTORIC STREAM OR DOWNLOAD FOOTAGE VEHICLE MUST BE ONLINE

# YOUR DATA ALLOWANCE IS 3G PER VEHICLE PER MONTH This is approximately 2-3 Hours Per Month Should you exceed this limit Live view Streaming & download will not be available until the following month

NOTE: Guides available on request for both apple and android phones

Install the desktop App on your PC via the software wizard

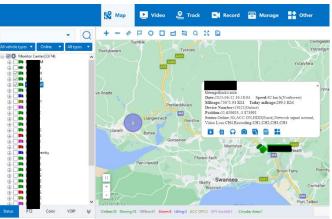
Alternatively in web browser search: cms.backwatch.co.uk

Desktop app does work best

Right click on the CMS desktop icon and select "RUN AS ADMINISTRATOR" Click "YES" to accept the warning



Log on with user name, password and IP address cms.backwatch.co.uk



A list of your vehicles will appear, click in the box by the appropriate registration number to see the location of your vehicles. Colour gives an indication of status, with a full description within the mapping

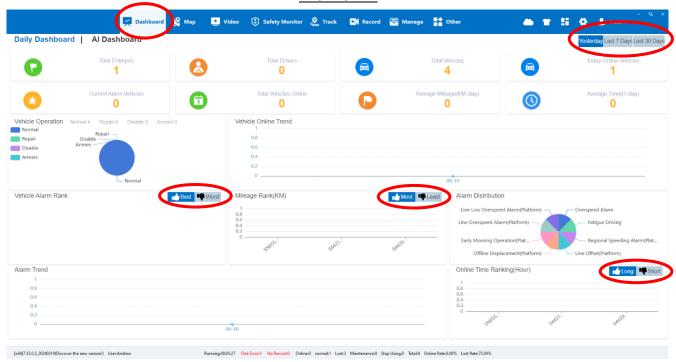
Green – vehicle online with no issues

Red - vehicle online - issue

# Blue - vehicle idling with engine on

### **Grey** – vehicle offline

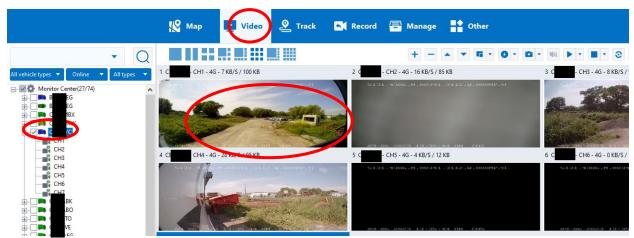
### **DASHBOARD**



Click "Dashboard" and you'll be able to see a summary of your fleet of live view vehicles, you'll be able to sort the statistics for the last 24 hours, the last week and the last month via the buttons in the top right-hand side of your screen.

Here you'll find important information such as the vehicles time spent online, or distance travelled which you will be able to sort from high to low or low to high using the two buttons found in the top right of the corresponding graphs.

# **LIVE VIDEO STREAMING**



Click "Video" then click in the box next to the vehicle you wish to view so a ✓ appears, then double click on the vehicle registration number. The video will start to play.

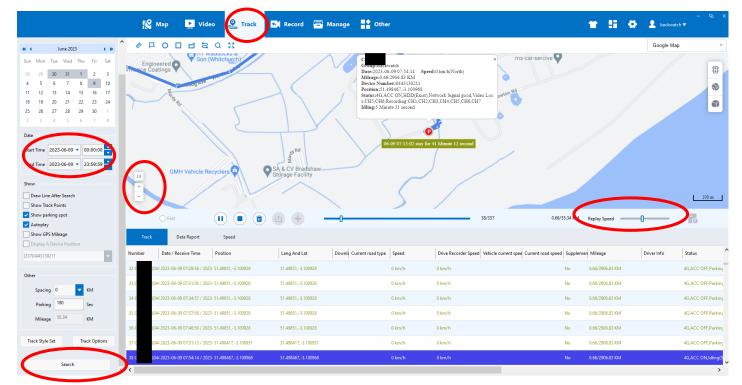
If you wish to see an enlarged image of a particular camera, then double click on that camera



To view the images full screen click on the "multi expanded arrow icon

Once you have seen what you want click on the arrow by the ■ icon and select "close all video"

### **TRACKING**



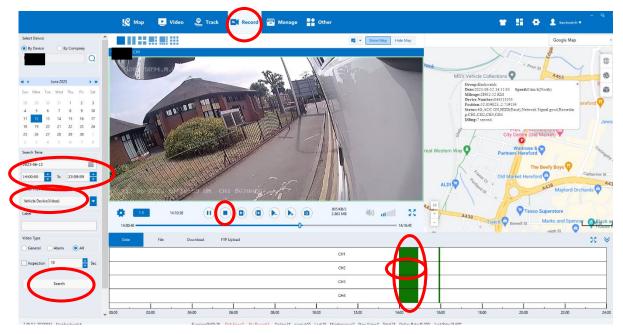
Tracking is available offline.

Click on the "track" icon

Select the vehicle you require and enter the start/end date and time and click "Search" the system will then start playing the journey your vehicle has taken. You can slow or speed up the reply by adjusting the "replay speed" slider or zoom in and out using the + and – icons

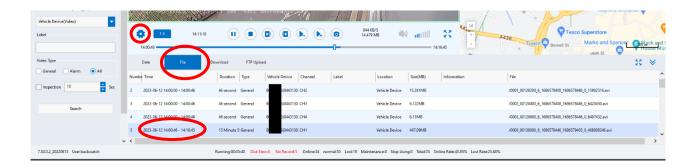
### HISTORIC VIDEO STREAMING AND DOWNLOAD

To stream and download historic video, the unit must be online. Video is recorded to the MDVR hard drive which stores data for approx. 25-30 days. Historic streaming and download is achieved by accessing this hard drive remotely via 4G network.



Click on the "record" icon, select your vehicle, date and time. Ensure "vehicle device(video)" is selected, then press search.

A bar graph in **GREEN** will be displayed with recorded times. System can play one camera at a time. Select the channel you require and the time by clicking within the green area on the bar graph and recorded video images will play. To Play a different channel you will need to click on the bar graph again within the appropriate channel number. Once finished click the stop **\Bar** icon.



To download files from CMSv6 to your PC.

Make sure you've set the files to download as .mp4 files, to do this click on the settings cog icon and change file format to "mp4 file (.mp4)"

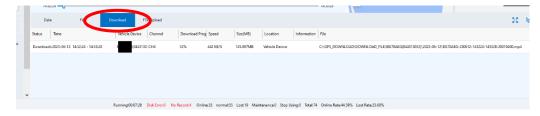


From the recorded stream, select "file" option. A list of recorded files from your selected dates and time will be displayed. Right click on the appropriate file you require and click "Download (mp4)".





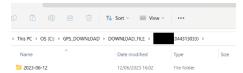
A pop-up box will appear. Enter the start and end time for the recording you wish to download. Keep this to under 3 minutes as you may risk running out of data if files are too big.



You can check progress of saving video by clicking on "download" icon



Files will be saved to the PC "C" drive under GPS\_DOWNLOAD



Files will be under date order and saved as MP4

VLC media player works well for playback and free to download

